

Cancellation / No Show Policy

By tendering the deposit for your course you are committing to undertake training on the agreed dates shown overleaf.

If a request is made to change the course dates with more than 14 days notice of the start of the course, we will endeavour to change your booking to a future identical course without incurring an extra charge. If a second change of dates is requested a rescheduling fee of £75 may be charged.

If a request to change course dates is made with less than 14 days notice, a rescheduling fee of £75 may be charged as Learntodive may not be able to fill the space at short notice.

If a student fails to turn up for any part of the course a rescheduling fee of £75 may be charged and a place on a future course will be organised when a space is available

Students must be present at all training sessions between the times and dates communicated. If a student arrives late (in excess of 30 minutes of the course start time) or arrives under the influence of or after effects of alcohol or drugs they will not be able to take part in the course. A rescheduling fee of £75 may apply.

Our courses are performance based as we wish for you to be a competent, safe and happy diver. Some students take longer than the allocated time to achieve this. We are committed to all of our customers and will provide whatever reasonable training is required to complete your course at no extra cost.

Learntodive reserves the right to reschedule courses due to unforeseen circumstances out of our control, including of conditions render diving unsafe. Risk assessment controls will determine conditions to dive.

Please note that all bookings and payments are non-refundable and non-transferable. Deposits are valid for 12 months.